Developmental Disabilities Administration

TRANSFORMATION AND MOVING FORWARD...

Deputy Secretary, Bernard Simons
July 2015
Developmental Disabilities Transformation

- The Maryland Developmental Disabilities Administration (DDA) aims to transform policies and funding processes to create a flexible, person centered, family oriented system of supports so people can have full lives.

- DDA is committed to doing business efficiently, effectively and professionally by strengthening the community and enhancing the individual service delivery system across our state.
Overview of the DDA Restructuring

DDA Restructuring – Focusing on Individuals and Families through Transformation

<table>
<thead>
<tr>
<th>Transformation Efforts</th>
<th>Service Delivery Model</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Individuals and Families</strong></td>
<td><strong>Programs</strong></td>
</tr>
<tr>
<td>• Supporting Families</td>
<td>• Waiver Transition</td>
</tr>
<tr>
<td>• Self-Advocacy</td>
<td>• Public Listening</td>
</tr>
<tr>
<td>• Enhanced Self-Direction</td>
<td>• Sessions</td>
</tr>
<tr>
<td>• Employment First</td>
<td>• Review of Services, TCM, and Self-Direction</td>
</tr>
<tr>
<td>• Independent Supported Living</td>
<td>• Transition Plan for Community Rule Settings</td>
</tr>
<tr>
<td>• New Assessment Tools (HRST and SS)</td>
<td>• Waiver Amendments</td>
</tr>
<tr>
<td>• Enhanced Person Centered Planning</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Quality Enhancement (QE)</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Clear Responsibilities for QE</td>
</tr>
<tr>
<td>• Provider Training</td>
</tr>
<tr>
<td>• Service Utilization Review</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Transformation Enablers</th>
</tr>
</thead>
<tbody>
<tr>
<td>• HQ and Regional Office Re-Organization</td>
</tr>
<tr>
<td>• Transformed DDA Business Processes</td>
</tr>
<tr>
<td>• Migration from PCIS2 to the Medicaid LTSS IT System</td>
</tr>
<tr>
<td>• Enhanced communication and partnership with all DDA stakeholders</td>
</tr>
</tbody>
</table>

- Monitoring DDA Service Delivery through Survey Tools (i.e. NCI) |
- Quality Advisory Committee |
DDA’s Essential Focus Areas for Community Living

- Self-Determination
- Self-Advocacy
- Supporting Families
- Employment
- Independent Supported Living
Developmental Disabilities Administration

Essential Focus Areas for Community Living

These five (5) essential focus areas for community living are the core in the transformation of DDA so that people with developmental disabilities will have full lives in the communities of their choice where they are included, participate, and are active citizens.

**Supporting Families**
To support families, with all their complexity and diversity, in ways that maximizes their capacity, strengths and unique abilities so they can best support, nurture, love, and facilitate the achievement of self-determination, interdependence, integration and inclusion in all areas of community life for their family members.

**Employment**
Everyone has employable strengths and can work in the competitive labor force with the right support and in jobs well-matched and sometimes customized to the persons’ interest and abilities. Employment is the first and preferred outcome regardless of the level of disability. Employment means real jobs, real income.

**Self-Determination**
People plan their own lives, make their own decisions, determine how resources are spent for their supports, plan & choose their own supports and take responsibility for the decisions made.

**Self-Advocacy**
Understanding your strengths and needs, identifying your personal goals, knowing your legal rights and responsibilities, and communicating these to others.

**Independent Supported Living (ISL)**
Gives a person choice about where and how they live. It provides a person with the opportunity to use their skills or learn new skills to live more independently and participate in their community. The person usually needs a level of support or supervision that is beyond what is provided by personal support. The goal is to help a person take command of their life and to have a central role in deciding the types of services and supports they want.

**Call to Action:** DDA will transform to create a flexible person-centered, family oriented system of supports so people can have full lives.

---

Legend:
- **Freedom**
- **Authority**
- **Support**
- **Responsibility**

---
## Our Transformation

<table>
<thead>
<tr>
<th>FROM</th>
<th>TO</th>
</tr>
</thead>
<tbody>
<tr>
<td>Crisis</td>
<td>Prevention</td>
</tr>
<tr>
<td>Provider Driven</td>
<td>Self Direction</td>
</tr>
<tr>
<td>Congregate Care</td>
<td>Flexible Individualized Supports</td>
</tr>
<tr>
<td>Compliance</td>
<td>Outcomes</td>
</tr>
<tr>
<td>Regional Service Delivery</td>
<td>Jurisdiction Service Delivery</td>
</tr>
</tbody>
</table>
DDA Vision

People will have full lives in the community of their choice where they are included, participate, and are active citizens.
Increasing Opportunities to Create a Better Life for Marylanders with Developmental Disabilities

- Continue to enhance/strengthen delivery system for the future
  - Develop provider capacity in the community to meet individuals’ future needs
  - Redirect existing resources

- What does the system look like regarding:
  - Employment First
  - Self Determination
  - Self Advocacy
  - Supporting Families
  - Independent Supported Living

- Where are our opportunities?
- Continue to expand self-directed and in-home supports to assist families.
Who will design the system during our transformation?

- DDA with our Partners:
  - Individuals with Developmental Disabilities
  - Families and Guardians
  - Advocates
  - Community Providers
  - State Government
  - Professional Affiliates
Communication

- Partnership with the DD Council, People on the Go, the Maryland Department of Disabilities, Maryland Association of Community Services (MACS), Prince George’s Providers Council, the Maryland Disabilities Law Center (MDLC), etc.
- Create and Join work groups related to our Essential Focus Areas for Community Living, Employment First, Waiver Amendments, etc.
- Deputy Secretary, Bernard Simons Letter
- Current information, direction and guidance will be posted on DDA Website.
- Share DDA’s timeline of activities and action plan in moving forward for the next 18 months outlining everyone impacted with the timing of when you need to be involved.
- Prepare a comprehensive communication package where details can be tailored for different levels of leaders, advocates and stakeholders so that it will provide a unified approach for everyone to communicate the correct information about the transformation.
Together we can accomplish our transformation so that people with developmental disabilities will have full lives in the communities of their choice where they are included, participate, and are active citizens.