

Updates																																						
Item Number	Item Name	Description	Primary Impacted Audience																																			
CR 298978	Update CCS Geographic Differential CCS Services Tracking Report	<p>The CCS Geographical Differential Services Tracking Report was updated to include claim/state payment level report. The report now shows the actual state payment, claim and remittance information which can be used for reconciliation purposes.</p> <p>This allows CCS agencies to better track the address of individuals when services were rendered and determine if a geographic differential rate was applicable to the service. If the geographic differential did apply, the report would indicate it. The first few columns of the report contain Client's identifying information (Client ID, Client MA#, Client Address, etc). The next few columns identify if the jurisdiction is a premium rate (or not) and the applicable services tied to the Client address listed on that line (see below screenshot).</p> <table><tr><th>Jurisdiction</th><th>Premium</th><th>Transition Date</th><th>End Date</th><th>Last Modified Date</th><th>Activities Associated</th><th>Activities Not Associated</th></tr><tr><td>Frederick</td><td>Yes</td><td></td><td></td><td>6/27/2020</td><td><a href="#">2</a></td><td><a href="#">3</a></td></tr><tr><td>Montgomery</td><td>Yes</td><td></td><td></td><td>6/27/2020</td><td><a href="#">2</a></td><td><a href="#">6</a></td></tr><tr><td>Baltimore</td><td>No</td><td>11/4/2020</td><td></td><td>11/4/2020</td><td><a href="#">2</a></td><td>0</td></tr><tr><td>Anne Arundel</td><td>No</td><td></td><td></td><td>6/27/2020</td><td><a href="#">2</a></td><td><a href="#">2</a></td></tr></table> <p>Each line on the report follows activities tied to that specific address. If an activity is reprocessed it will align with the correct address line.</p> <ul style="list-style-type: none"><li>- <b>Jurisdiction:</b> Indicates the jurisdiction associated with that address</li><li>- <b>Premium:</b> This will indicate by "Yes" or "No" if activities associated with this jurisdiction are to be paid at the premium CCS Geographical Differential rate</li><li>- <b>Transition Date:</b> Transition date is the date the individual moved into the new address associated with this line</li><li>- <b>End Date:</b> If there was an end-date entered for the address on this line, indicating the person moved out on this date, this will be displayed</li><li>- <b>Last Modified Date:</b> This field indicates when the <b>address</b> information was last modified</li><li>- <b>Activities Associated:</b> This hyperlink will list all the activities associated with this address</li><li>- <b>Activities Not Associated:</b> This hyperlink will list all the activities not yet associated with this person's address, likely because the activities have NOT been processed yet.</li></ul> <p><i>Note:</i> Users may click the blue hyperlinked numbers to see the details of the activities associated or not associated with that address.</p> <p>The report will display information at either the activity level or the claim level, depending on what the user selects. CCS users can view all the claim information associated to the activities that have been submitted to MMIS, Paid or Rejected and re-submit the services.</p>	Jurisdiction	Premium	Transition Date	End Date	Last Modified Date	Activities Associated	Activities Not Associated	Frederick	Yes			6/27/2020	<a href="#">2</a>	<a href="#">3</a>	Montgomery	Yes			6/27/2020	<a href="#">2</a>	<a href="#">6</a>	Baltimore	No	11/4/2020		11/4/2020	<a href="#">2</a>	0	Anne Arundel	No			6/27/2020	<a href="#">2</a>	<a href="#">2</a>	CCS Agencies, All DDA Users
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CR 301286	Change Auto Approval of PCP for people in Self-Direct Service Delivery Model	<p>The system has been updated to remove the previously existing auto-approval of the PCP for participants opting to use the Self-Direct Service Delivery Model for their services. This update will only remove the previously existing auto-approval rules on PCPs for participants enrolled in the Self-Direct Service Delivery Model and the auto-approval rules will be retained on PCPs for participants enrolled in Traditional Service Delivery Model, where applicable. This change enables DDA to review any change in the PCP for participants enrolled in the Self-Direct Service Delivery Model.</p> <p>Please note that a revised PCP will go through the standard approval process every time there is a change in PCP for participants enrolled in the Self-Direct Service Delivery Model, and <u>all</u> Annual PCPs <u>must</u> go through the standard approval process. The standard process involves the review process by DDA's Regional office staff before the PCP can be approved.</p>	CCS Agencies, DDA Regional Office																																			

CR 301287	CCS Activities entered after Date of Death	<p>DDA has updated LTSSMaryland to allow certain limited activities to be tracked in the system after a participant is deceased. CCS users may enter service activities into the system for up to 30 days after the participant's Date of Death (DOD). There will be a limited set of activities that can be entered for date of service AFTER the date of death as outlined in DDA policy. All activities rendered after date of death will be routed to state payment and paid out following the normal state payment processes. These activities will show up on the CCS Agencies State payment Report.</p> <p>DDA may review activities with an activity date AFTER a date of death and void/reprocess if found to be inappropriate.</p> <p>The system will also mark all the CCS activities that are entered before the date of death was updated in the system but was for service after date of death and processed by Medicaid as an exception. Therefore, all the activities that receive an exception because of the DOD shall show up on the "Activity Process Exception " report</p> <p><b>Note:</b> All activities rendered before the date of death can still be billed for up to 365 days. The above process <u>only</u> applies to activities that were rendered after date of death, regardless of when the Date of Death was updated.</p>	CCS Agencies, DDA Regional Office
DEFECTS	Item Name	Description	Primary Impacted Audience
354860	DDA Billing: Personal Supports Validation process exception issue [State Funded & Waiver]	<p><b>Issue:</b> Exception incorrectly displayed "Client not enrolled in a DDA Program", upon initial EVV rollout for a number of participants. This impacted participants receiving PS who were DDA State funded and re enrolled into the DDA Waiver Program. Personal Supports services for these individuals were not being processed for payment.</p> <p><b>Fix:</b> The system was updated to ensure it appropriately identifies individual's enrollment between State funded and the Waiver and process provider payments accordingly. All impacted participants from the initial issue have been resolved.</p>	Provider Agencies
354852	DDA Billing: Personal Supports Validation process exception issue [Incorrect exception]	<p><b>Issue:</b> Exception displayed "Provider has exceeded the maximum authorization for the month" and/or "Provider not authorized for service" exception(s) <u>incorrectly</u> for Personal Supports participants who went live 10/1/2020.</p> <p><b>Fix:</b> The exceptions "Provider has exceeded the maximum authorization for the month" and/or "Provider not authorized for service" were updated and <u>are being applied correctly</u> in the system now. Previously impacted participant have had those activities reprocessed. Exceptions currently being applied to Personal Supports or Supported Living activities are correct. Please reference the DDA Manual or Billing Training information for further details on exceptions and how to resolve them.</p>	Provider Agencies
334821	MMIS Waiver Transaction: SPC checkboxes missing for CS & FS	<p><b>Issue:</b> Waiver Special Program Code Type checkboxes "AUT", "CSM", "DRW", and "NRW" were not available for EDD to select on some participants</p> <p><b>Fix:</b> System was updated to ensure that the appropriate checkboxes for special program codes "AUT", "CSM", and "NSW" are available for EDD to indicate on the MMIS Waiver Transaction form</p>	EDD
329235	Overall Decision: auto-generate DDA SF Disenroll allowing dual enrollment w/i DDA bucket	<p><b>Issue:</b> The auto-generate DDA State Funded Disenroll Overall Decision process is not recognizing existing Approve DDA State Funded Overall Decision form(s) if in "Inactive" status.</p> <p><b>Fix:</b> This error has been fixed to recognize the existing approved DDA State Funded Overall Decision form in inactive status. So users can submit DDA State Funded Disenroll Overall form as needed.</p>	CCS Agencies & DDA HQ & RO
328911	PP: 'Email Address:*' field w/i Staff Profile disallows special characters	<p><b>Issue:</b> User receives "Invalid email address." message when attempting to enter email with special character(s) within the 'Email Address' field of the Staff Profile in Provider Portal.</p> <p><b>Fix:</b> This issue has been resolved to allow the entry of email address with special characters in provider portal.</p>	Provider Agencies
314613	PP: "Assigned CCS Coordinator" not displayed w/ Electronic Service Agreement Provider Signature Page	<p><b>Issue:</b> Clients' assigned CCS Coordinator was not displayed within the ELECTRONIC SERVICE AGREEMENT Provider Signature Page of Provider Portal.</p> <p><b>Fix:</b> The system has been fixed to ensure that the assigned CCS coordinator's name displays on the Provider Signature page document.</p>	Provider Agencies, CCS Agencies
394725	PCP: system allowing auto-calculation decrease units svcs prior to Effective Date	<p><b>Issue:</b> System was allowing service authorization units in a revised plan prior to the effective date of the plan.</p> <p><b>Fix:</b> This issue has been corrected to ensure that the system does not complete calculation of units for months prior to the plan's Effective Date</p>	All