

**DDA Amendment #1 2019 - February 2, 2019 and February 4, 2019 Webinar
Questions and Answers**

Question	DDA Response	Topic
As part of the new Assistive technology changes can a staff person become certified or will we have to use a specific provider	Yes a staff person can become certified. Staff providing services must have the required credentials, license, or certification in an area related to the specific type of technology needed.	Assitive Technology
The BSS clinician qualifications changes seems to indicate that DDA wants BCBA's and Licensed Behavior Analysts to provide the service. Are Licensed Psychologists, Psychology Associates, and LCPCs who provide BSS being phased out?	The DDA is not proposing to eliminate the licensure requirements. The license requirements were inadvertently deleted when the competencies were added. The DDA wants licensed and qualified professionals to provide these services.	Behavioral Support Services
How do you determine BSS competency for unlicensed practitioners?	To be an approved provider of BSS services, clinicians must be licensed in MD and demonstrate specific competencies. Their resumes and supporting documentation will be reviewed by the Director of Clinical services to ensure that they meet the required licensure and competencies. The only unlicensed position within the BSS services would be that of a BSIS staff (which still requires 40 hours of RBT training.). <i>(Note: The DDA is not proposing to eliminate the licensure requirements. The license requirements were inadvertently deleted when the competencies were added.)</i>	Behavioral Support Services

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<p>It seems that some of the changes reduce the quality and professionalism of care. Why would we eliminate these more stringent requirements? Cost?</p>	<p>The DDA is not proposing to eliminate the licensure requirements. The license requirements were inadvertently deleted when the competencies were added. Qualified clinicians must meet one of the following standards: licensed psychologist; psychology associate working under the license of the psychologist; licensed professional counselor; licensed certified social worker-clinical; or licensed behavioral analyst. In addition to the licensure requirements, the DDA also accepted recommendations from the State Behavioral Support Committee for clinicians to have appropriate licensure and also demonstrate competencies. There is no relationship to cost.</p>	<p align="center">Behavioral Support Services</p>
<p>Can you clarify the specifics related to the BSIS services and the provider qualifications - the specific RBT training is no longer required but there is still the requirement for a 40 hour training? Can you tell us which/what training would meet this requirement?</p>	<p>All staff providing BSS - Brief Implementation Support Services (BSIS) must complete a 40 hour Registered Behavioral Technician (RBT) course and receive ongoing supervision by a qualified clinician who meets the criteria to provide behavioral assessment and behavioral consultation. The requirement to complete a 40 hour RBT course does not mean that the staff must be certified as a RBT. The knowledge gained from these classes are important to ensure qualified staff are providing this service. The following are approved on line course for the Registered Behavior Technician: Verbal Behavior Institute onlinerbtraining.com, Relias www.relias.com, and Florida Institute of Technology www.web2.fit.edu/bst/rbt.</p>	<p align="center">Behavioral Support Services</p>

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Is the DDA having Behavioral Support Services now directed by non-licensed individuals?	The DDA is not proposing to eliminate the licensure requirements. The license requirements were inadvertently deleted when the competencies were added. We will continue to require a MD licensed Health Occupations professionals (i.e. licensed psychologist; psychology associate working under the license of the psychologist; licensed professional counselor; licensed certified social worker-clinical and licensed behavioral analyst). Clinicians must have a minimum of one year of clinical experience under the supervision of a Maryland licensed Health Occupations professional who has with training and experience in functional analysis and tiered behavior support plans working with individuals with intellectual and developmental disabilities and also demonstrate competencies.	Behavioral Support Services
Can brief, psychological/behavioral consultations that are less the 30 minutes be rounded to 15 minute or 30 minute time?	No. One unit is defined as an hour of service. A provider can submit a claim for the total minutes provided for the day. In addition, billing can be rounded up to an hour when a minimum of 30 minutes is provided as per DDA memo issued on January 30, 2019.	Behavioral Support Services
Are you saying that someone in CPW in full residential can request funding for camp?	No, camp is under respite out of home and people in residential services cannot received camp.	Camp
Are there any proposed changes to Career Exploration?	Yes, please see page 142.	Career Exploration

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Please clarify if people attending facility-based day services will need to be switched over to Career Exploration.	A person would only need to align to Career Exploration if they are currently taking part in facility-based or small/large group employment. For more indepth guidance about Meaningful Day service alignment, please view the recorded presentation on the DDA archived webinar page titled: Meaningful Day Service Updates and Alignment at this link. https://dda.health.maryland.gov/Pages/DDA%20Webinars.aspx	Career Exploration
Can you give more details on the time limited changes with Career Exploration	Anyone authorized for the service called Career Exploration (facility, small and large group) between now and July 1, 2020 will have until September 30, 2020 to transition out of Career Exploration and into another appropriate service and/or services. Anyone authorized for this service after July 1, 2020 will have 90 days (3 months) after their service start date to transition into another service.	Career Exploration
What will happen to existing folks in career exploration. Does the 90 day limit impact them as well, or just new people?	Anyone authorized for the service called Career Exploration (facility, small and large group) between now and July 1, 2020 will have until September 30, 2020 to transition out of Career Exploration and into another appropriate service and/or services. Anyone authorized for this service after July 1, 2020 will have 90 days (3 months) after their service start date to transition into another service. For a more indepth guidance related to Meaningful Day service alignment, including Career Exploration's time limitations, view the recorded presentation on DDA's archived webinar page titled: Meaningful Day Service Updates and Alignment at this link: https://dda.health.maryland.gov/Pages/DDA%20Webinars.aspx	Career Exploration

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<p>Under your employment first pre-recorded webinar DDA states that even existing people in career exploration need to transition from those services by October 1, 2020. Is this an accurate statement?</p>	<p>Yes, this is accurate. Anyone authorized for the service called Career Exploration (facility, small and large group) between now and July 1, 2020 will have until September 30, 2020 to transition out of Career Exploration and into another appropriate service and/or services. Anyone authorized for this service after July 1, 2020 will have 90 days (3 months) after their service start date to transition into another service.</p>	<p>Career Exploration</p>
<p>Thank you for answering about new people in career exploration. Are there going to be standard time limits for people already in Career Exploration, beginning July 2020?</p>	<p>Anyone authorized for the service called Career Exploration (facility, small and large group) between now and July 1, 2020 will have until September 30, 2020 to transition out of Career Exploration and into another appropriate service and/or services. Anyone authorized for this service after July 1, 2020 will have 90 days (3 months) after their service start date to transition into another service.</p>	<p>Career Exploration</p>
<p>Our son is getting DDA funding under self directed services (formerly new directions). We are being told that he cannot get residential services unless he gets off self directed services. We got into self directed as no service provier would take him when he finished high school at 21. Please tell us how he can get residential services</p>	<p>The DDA traditional residential sevicees such as Community Living - Group Homes are available only under the traditional service delivery model. There are other programs and services that may be able to assist with service provided in the participant's own home including Medicaid's Community First Choice program. The DDA is continuously seeking new providers for the delivery of services that can also be explored.</p>	<p>Community Living - Group Home</p>
<p>Thanks for the link. Can our son continue under self-directed for day and personal support and get resiential services from a licensed DDA residential service provider?</p>	<p>No. The DDA traditional residential sevicees such as Community Living - Group Homes are available only under the traditional service delivery model. There are other programs and services that may be able to assist with service provided in the participant's own home including Medicaid's Community First Choice program.</p>	<p>Community Living - Group Home</p>

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I want to learn more about self direction. How is day habilitation related to self direction?	Based on stakeholder input, the DDA provides the self-direction budget authority option for day habilitation services. This means a person can receive the service from one of the DDA licensed providers and will be responsible for paying up to the DDA rate out of their budget. To learn more about self direction please contact the regional advocacy specialist. Information can also be viewed at: https://dda.health.maryland.gov/Pages/Self-Advocacy%20Contact.aspx	Day Habilitation
Trying to get information out to our group with ample time Why is autism not checked off under targets	The DDA waivers support people who have a “developmental disability” based on criteria established in Maryland law and regulations. Individuals with a diagnosis of autism may be eligible if they met the specified criteria.	Eligibility
App B p 1 of 37 only checks off DD not autism Is this intended	The DDA waivers support people who have a “developmental disability” based on criteria established in Maryland law and regulations. Individuals with a diagnosis of autism may be eligible if they met the specified criteria.	Eligibility
Talks about HRST being used to “assess level of support”	The Health Risk Screening Tool (HRST) can identify health risks, changes in health, additional training needs of staff to serve the person more effectively, and other health related service needs such as nurse delegation.	Eligibility
Will self directed employment services cover self employment services?	Yes. The new employment services includes self-employment development supports that is available under both the self-directed and traditional service delivery models.	Employment Services

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Is there still going to be 2 Fiscal Management agencies or potentially more?	The DDA will use the competitive bid process will result in multiple proposals from vendors who have experience in the current best practices. Additionally, the Maryland Board of Public Works strongly encourages state agencies to use a competitive bidding process when securing services or commodities.	Fiscal Management Services
Why has personal training sessions been removed from acceptable services, when a gym membership is still an acceptable expense?	Fitness memberships and fitness items purchased at most retail stores, as well as activities that promote community integration that meet the service criteria are covered through this service. Participants can consider using their personal funds to acquire a professional health trainer/coach or participate in classes and activities similar to the general public.	Individual and Family Directed Goods and Services
Do providers have to start the proposed changes immediately, or can they change in smaller steps?	Now is the time to start getting people that are receiving Meaningful Day services realigned to the proper currently existing service, if they are not already. To do that, you're going to start using a person's annual person-centered planning process to make these changes. Some of which may need to happen now, some may need to happen again prior to 2020.	Meaningful Day
For changes to Nursing for CL-GH, is the request for increased nursing services time limited or an ongoing new baseline increase?	The service would be time limited to support the nurse providing training to the direct support professionals based on new tasks as a result of the discharge from a hospital or nursing facility.	Nursing

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<p>What percentage of the over 3 million dollars allocated for CSW and the FSW in FY 18 were actually used and how many individuals received services</p> <p>Please clarify effective dates on slide 8 Believe the date listed for CSW is incorrect</p>	<p>We have been able to reach 900 people on the DDA waitling list including some individuals in the current request priority category. We currently have all the allocated slots for the CSW and are working on filling the FSW slots. Cost data is not available at this time. We will be adding the 2018 year date on slide 8.</p>	<p>Other</p>
<p>Will stakeholders be able to get written responses to their specific questions</p>	<p>We will post all webinar questions and answers to the website.</p>	<p>Other</p>
<p>What is the process for getting DDA approval? My daughter participates in many community-based programs (Special Olympics, Community College non-credit classes, dance team, etc.) These groups may not want to jump through hoops to become "certified"</p>	<p>The process for approving services is via the person-centered planning and make sure they meet the waiver service definition and is a service covered under the services. A CCS should be able to give you the resources or your DDA regional office.</p>	<p>Other</p>
<p>Will you have a second in-person session if Feb 11 isn't convenient?</p>	<p>No, we are just having one.</p>	<p>Other</p>
<p>Who from DDA will be at Feb 11 to meeting to answer questions?</p>	<p>DDA leadership including the Deputy Secretary, Directors, Regional Office staff, and subject matters staff</p>	<p>Other</p>
<p>Can you clarify if the implementation is in 2019 or 2020 ?</p>	<p>To further clarify, the proposed effective date for the waiver amendment is to be implemented is July 2019. Some services noted in the waiver will begin in July 2020.</p>	<p>Other</p>
<p>There has been a lot of confusion around people currently on services and when they need to move to the current proposed waivers. From the presentation it looks as if moving to Community support services does not have to be completed until 7/2020. Is that a correct interpretation?</p>	<p>People receiving ongoing DDA funding for community services that are not currently enrolled should contact the DDA regional office for guidance on applying for the DDA waivers.</p>	<p>Other</p>
<p>Can people who want to become providers for the DDA attend the February 11 meeting?</p>	<p>Yes.</p>	<p>Other</p>
<p>Can all of the questions responded to today regarding processes be made available to all</p>	<p>Yes.</p>	<p>Other</p>

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Are the specifics of the waiver changes going to be reviewed on a webinar or is this summary webinar all that is available?	The DDA will not be conducting a webinar to go through each word change. The webinars are meant to provide an overview of the changes.	Other
The waiver is hundreds of pages. It seems like there would be benefit for a more detailed review?	To support stakeholder review, the DDA has noted all proposed changes using track changes in a different font	Other
Can you post those answers to the questions you are answering privately?	Yes.	Other
Will there be a call in for February 11?	No. Do the size of the room and inability to control for clear volume there will not be a call in option. The DDA will post a summary of questions and answers.	Other
How are the CCS provider agencies being trained on these changes?	The DDA will be providing guidance and training for CCS on the proposed changes in the spring.	Other
Does DDA have community trainers who will visit organizations to provide training on the specifics of each waiver and the role of the CCS?	The DDA current present information to family groups, advocacy organizations, community providers, etc. We are happy to present information on the waiver services, roles and responsibilities, and other topics. Request should be submitted to Patricia Sastoque at patricia.sastoque@maryland.gov	Other
It was mentioned at the end that Implementation Date of proposed changes will be July 2019. Earlier in the presentation, it said that service implementation date will be changed from July 2019 to July 2020 to provide additional time for rate setting, operations, and billing functionality. Can you please clarify the difference between these Implementation Dates? Thank you.	To further clarify, the proposed effective date for the waiver amendment is to be implemented is July 2019. Some services noted in the waiver will begin in July 2020.	Other
Is this PPT available for download?	Yes it is available on the DDA website at https://dda.health.maryland.gov/Documents/DDA%20Amendment%20-1%20Webinar%20Overview%202-2-19%20and%202-4-19%20Final%20Revised%202-2-19.pdf	Other

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I am already confused — sorry! DDA the state agency but is spending federal Medicaid money, is that right? But the services don't transfer from one state to another, do they, even though they are supported by Federal tax money??	State's enter an agreement with the federal government to provide Medicaid services which include home and community-based waiver programs. In Maryland we receive a 50% match of funding from the federal government on all approved claims. Therefore, the DDA gets a federal funding match to state dollars for our waiver services.	Other
Is the difference between Community Supports Waiver and the Community Pathways Waiver that the latter includes residential support?	There are two distinct differences. The CSW is a capped waiver and the CPW is the comprehensive waiver with no capped. The CPW also offers residential services and support that are not available under the CSW.	Other
Beginner question: do individuals use more than one waiver at one time?	No. A person can only be enrolled in one waiver at a time.	Other
This amendment is called Amendment # 1. Do you anticipate additional amendments?	Yes. We will do another amendment once the rate study is complete.	Other
You said earlier in the webinar that the implementation date would be changed to 7/1/2020. But at the end, you said 7/1/19.	To further clarify, the proposed effective date for the waiver amendment is to be implemented is July 2019. Some services noted in the waiver will begin in July 2020.	Other
In regards to completing current Cost Detail Sheet; since the date will be changed to 6/2020 - do we now add the actual PCP end date rather than the 6/30/2019 date?	The DDA will update the cost detail sheet and share with providers.	Other
Will the presenter cover information on the Capone act and how it is negatively affecting the more severe clients?	No, as this is not part or the Amendment but you can email Staci.Jones@maryland.gov who is the lead representative for DDA on this. To read the Maryland Department of Disabilities and Developmental Disabilities Administration's annual report on the Ken Capone Equal Employment Act, see the following link . This report provides a comprehensive overview of the 14c certificate phase out. http://dlslibrary.state.md.us/publications/Exec/MDOD/HG7-1012(d)(2)_2018.pdf	Other

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Is there any plan to increase categories in group home, depending on training, increasing knowledge, and experience. More pay for more education...	No. The amendment does not include a change related to pay for increased knowledge, training, or experience. The DDA is exploring the creation of direct support professional levels where higher pay will be associated with these related items.	Other
Also, higher pay for care of the more involved individuals?	The rate study is considering the training and qualifications of direct support professionals for the new rates.	Other
Where can we find information on how parents can be assured that their provider cannot just terminate a persons services.	A licensee may not open, close, or relocate any site without approval of the Administration. If a licensee intends to open, close, or relocate any site, the licensee shall request approval from the Administration and submit documentation as required by the Administration at least 30 days before the date the licensee intends to make the change. Reference the Code of Maryland Regulations (COMAR) 10.22.02.05 at http://www.dsd.state.md.us/comar/comarhtml/10/10.22.02.05.htm	Other
Is DDA's ultimate goal to have the individuals we serve be totally independent in the community?	Yes. We believe that ALL people have the right to live, love, work, learn, play and pursue their life aspirations in the community. For individuals that are not "totally" independent in the community, we provide a coordinated service delivery system to enable children and adults with intellectual and developmental disabilities and families to work toward self-determination, interdependence, productivity, integration, and inclusion in all facets of community life across their lifespans.	Other
Will this have an effect on TY2019 students being served by agencies in terms of when they would begin services?	No.	Other
Do the Amendments made here in MD go across the Country to those states with this program? I'm think because it's partially Federal funded, any changes made here are across the nation.	No. Waiver programs are specific to the state that developed it and received approval from the federal government.	Other

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Thank you. Can you send us a link to Section C	Yes, the presenter will share where you can find the this information on the DDA website. Update: Community Pathways waiver appendix C can be viewed at https://dda.health.maryland.gov/Documents/Community%20Pathways%20Waiver%20-%20Appendix%20C%20%20Amendment%20-1%20Track%20Change%201-30-19.pdf	Other
I was only able to locate the CPW draft data but not the other 2. Could you provide the link? Thank you	Links to the Family Supports Waiver, Community Supports Waiver and Community Pathways Waiver amendment pages is located at: https://dda.health.maryland.gov/Pages/DDA_Waivers-Amendment1_2019.aspx	Other
What happens if the waiver amendments are not approved by CMS?	The current standards and services will continue to be provided.	Other
What changes will occur on 7/1/2019?	(1) Alignment and standardization of the services scope, requirements, limitations, qualifications, effective date, terminology, etc. for the three home and community-based service waivers programs that support individuals with developmental disabilities which includes the Family Supports Waiver (FSW), Community Supports Waiver (CSW), and the Community Pathways Waiver (CPW). (2) Adjustment of some of the service implementation dates to provide additional time for rate setting and development of critical operational and billing functionality. For example, the following services were to end on June 30, 2019 including supported employment and employment discovery & customization. These services will continue until June 30, 2020. The following services were to begin on July 1, 2019 including new employment services and community living - enhanced supports. These services will be delayed until July 2020.	Other

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What will the transportation rates be and other changes within the transportation module? Transportation rates with Personal Supports specifically. Will the transportation rate include a paid companion.	This information is not available at this time. New transportation rates will be finalized with the rate study.	Other
Any updates on the Rate Study?	The Rate Setting Study is in the process of verifying and validating the source documentation used to develop the rates and to ensure consistent application of the assumptions for each service	Other
Good morning, will there be a handout to accompany this presentation, I like to keep them for my review later. Appreciate it!	Yes, We will post on the DDA website. Update: The presentation can be viewed at https://dda.health.maryland.gov/Documents/DDA%20Amendment%20-1%20Webinar%20Overview%202-2-19%20and%202-4-19%20Final%20Revised%202-2-19.pdf	Other
What are the changes proposed in the Amendment relating to FRAUD???	We are proposing an individual will have successfully passed his or her criminal background check if he or she has been not been convicted, received probation before judgment, or entered a plea of nolo contendere to a felony, crime of moral turpitude (including fraud), theft, financial crimes against a vulnerable adult, or abuse or neglect of a child or vulnerable adult and such final judgment was not entered 10 years ago or less from the date of the individual's application.	Other
when will the Guidelines for Service Authorization and Provider Billing Documentation be finalized?	The Guidelines for Service Authorization and Provider Billing Documentation will remain in draft until the rate study is finalized. An updated version will be posted to the DDA website next week.	Other

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How register for the Feb 11th meeting	Register links for the February 11th question and answer meeting are included in the DDA calendar and dedicated Amendment #1 2019 webpage. To register click on this link http://events.r20.constantcontact.com/register/event?llr=pce56arab&oeidk=a07eg2eu0tra2a63ce0 .	Other
Can we clarify item 1.2 p 1 of 37 in the CSW	There is not 1.2 on page 37	Other
Sorry this is in CPW App B item B item 1.2	There is no 1.2	Other
Appendix-D?	What is your question related to Appedix D?	Other
Why are extensive policy and service definition changes being put into effect before appropriate and working infrastructure, training and operational guidelines have been put in place?	We understand for people who are not familiar with the currently approved waivers may feel the changes are extensive. The amendment includes: (1) alignment and standardization of the services scope, requirements, limitations, qualifications, effective date, terminology, etc. for the three home and community-based service waivers programs that support individuals with developmental disabilities which includes the Family Supports Waiver (FSW), Community Supports Waiver (CSW), and the Community Pathways Waiver (CPW); and (2) adjustment of some of the service implementation dates to provide additional time for rate setting and development of critical operational and billing functionality. We believe the enhancement and increased flexibility to respite services; adjustment to provider qualifications while still ensuring competencies; dedicated reserved capacity to support youth aging out of the foster care or residential school services; additional nurse delegation services when conditions change; defining time limited for career exploration to support integrated competitive employment first; and expansion of shared living, all of which was based on stakeholder input, will greatly benefit the participants and their families.	Other

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What is specific training received by those administering SIS	Everyone who serves as a SIS® interviewer must be trained and then pass a reliability and qualification review before they are allowed to conduct interviews on their own. This is referred to as the Interviewer Reliability and Qualification Review (IRQR) and is administered on an annual basis by either an American Association on Intellectual and Developmental Disabilities (AAIDD) SIS® Trainer or an AAIDD-recognized SIS® Trainer.	Other
P 58 talks about 'DDA CONTRACTS WITH INDEPENDENT COMMUNITY ORGANIZATIONS TO CONDUCT SIS' who is contracted agents	The contractor is Telligent	Other
What about new applications for DDA approved providers. If application is submitted before July 2019, do we still follow the ammended version.	Current providers will have up to 12 months to meet the new requirements.	Provider
Please explain the standard “complete the DDA Provider Application” for Self Direction teams hiring individuals to fill various roles. What is a Provider Application for those in Self Direction. Thank you	For services that the participant has employer authority, the professional or individual does not need to complete the DDA provider application. For serivces that the participant has budget authority only, the provider including professionals and other individuals providing the services must complete the DDA application and met the qualification requirements listed within the waiver for the associated services.	Provider
Difference between Approved/Certified? What would the minor differences be? Does it diminish requirements?	There is no difference in terms of the requirements or process. The term is better understood from a legal perspective.	Provider
Are there specific trainings or certification requirements under the waiver?	Yes. Appendix C list each service provider and staff qualification requirements after the service descriptions.	Provider
What is difference between organizations as a DDA-Provider and DDA-Certified?	There is no difference in terms of the requirements or process. The term is better understood from a legal perspective.	Provider

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Where is the best place to find info about becoming a new DDA provider?	The DDA has a dedicated provider information on the DDA website. Here's the link: https://dda.health.maryland.gov/Pages/providers.aspx	Provider
Do you have vendors process that are not providers and is there a separate application to certify?	Yes, please see the DDA website at: https://dda.health.maryland.gov/Pages/providers.aspx	Provider
Where can I find information on the Business plan required for a new application? Is there an updated version or use the 2014 version?	Information can be viewed on the DDA website https://dda.health.maryland.gov/Pages/providers.aspx	Provider
I heard that parents will no longer be able to be paid as an employee for self-directed services. Is this true?	For designated services, a relative of the participant (who is not a spouse or legally responsible person) of an individual recipient participating in Self-Directed Services may be paid to provide this service in accordance with the applicable requirements set forth in Section C-2.	Relative
In self directions can a family member provide respite and another service as long as they don't work over 40 hours a week? If so, will you lower that age requirements for the other services?	For designated services, a relative of the participant (who is not a spouse or legally responsible person) of an individual recipient participating in Self-Directed Services may be paid to provide this service in accordance with the applicable requirements set forth in Section C-2. We are not proposing to lower the age requirement for other services at this time.	Relative
What is the standard daily rate/range for respite at a DDA certified facility?	The current daily respite rate is \$333.41.	Respite
For respite, can the 360 hours used for special needs camp? Or does camp have to be paid from the \$7248 budget?	No. The 360 hours can be used for hourly and daily respite services. Up to \$7,248 can be used for camp.	Respite
How will people with more intense needs and a need for awake overnight support access respite from providers given the cost. Are there daily levels of funding that are different for people with less needs who access respite versus people who require more staff support?	People with various level of support needs receive respite in licensed sites. There is only one daily rate.	Respite

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How would removing the GED/HS requirement improve care and services? Lowering education requirements could get out of hand and put clients at risk. Please rethink	Some participants and families have used and received high quality supports for years from relatives, friends, and other community members that do not have a GED or High School diploma. To support families we want to offer this option. Individuals and families that want to apply these standards can request when seeking services.	Respite
RE: support help non GED. Please require that these people require background checks, police and drug checks, etc.	Individuals providing respite services must pass a criminal background investigation and any other required background checks and credentials verifications as provided in Appendix C-2- and also meet other standards as noted in the waiver such as driver's license if operating a vehicle, etc.	Respite
respite services require all dda trainings, proof of insurance etc (in other words will this changed?	No. The DDA issued a memo on November 27, 2018 titled Minimum requirements of relatives, neighbors, or friends providing respite services to clarify training requirements designated by the DDA for respite services. The respite service must meet the basic qualification as noted on the following pages as detailed in the approved 2018 DDA Waivers (Reference: Community Pathways Waiver Appendix C pages 102-107). The memo can be viewed at file:///E:/DDA%20Guides%20-%20Svs%20Authorization%20CCS%20more/Respite/DDA%20Memo%20Respite%20Minimum%20Requirements%20of%20relatives_%20et%20al.%2011-27-18.pdf	Respite
Can you speak to the hourly rate for Respite, now that it is not based on 8 hrs vs. a full day?	We are proposing to expand the option to use hourly respite up to 24 hours for services provided in and out of the person's home with the exception of services provided in a DDA approved licensed site.	Respite

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Can you speak more about the changes to Respite?	<p>A daily rate will be used for licensed sites. A hourly rate, up to 24 hours, will be used to support in/out of home services with the exception of a licensed site.</p> <p>We propose to increase the service limit from \$7,248 to now include a daily/hourly limit up to 360 hours/year plus up to \$7,248 toward camps.</p> <p>We also propose to make adjustment to staff qualifications (i.e. removing the GED/HS Diplomas requirements and decreasing age from 18 year to 16).</p>	Respite
How is \$7326 an increase in Respite budget? Isn't that what the budget is now?	The current funding amount for respite is up to \$7248. We are proposing to increase the service limit from \$7,248 to now include a daily/hourly limit up to 360 hours/year plus up to \$7,248 toward camps.	Respite
Were there additional requirements send out to be a respite provider. Who pays for all of the required respite training?	<p>The DDA issued a memo on November 27, 2018 titled Minimum requirements of relatives, neighbors, or friends providing respite services to clarify training requirements designated by the DDA for respite services. The respite service must meet the basic qualification as noted on the following pages as detailed in the approved 2018 DDA Waivers (Reference: Community Pathways Waiver Appendix C pages 102-107). The memo can be viewed at file:///E:/DDA%20Guides%20-%20Svs%20Authorization%20CCS%20more/Respite/DDA%20Memo%20Respite%20Minimum%20Requirements%20of%20relatives_%20et%20al.%2011-27-18.pdf. The provider is responsible for paying for the training.</p>	Respite
For Shared Living, there is no mention that the couple or family providing the service need to be CMTs. Are changes being made to the requirements for the couple or family?	No. They will need to complete necessary pre/in-service training based on the Person-Centered Plan.	Shared Living

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Question	DDA Response	Topic
Comment: Consider making Shared Living DDA Certified and not licensed the nursing requirement Case Management only and not delegation.	Shared living is currently provided by a DDA-certified provider. We will take your input into consideration.	Shared Living
Can you explain respite funds as it pertains to shared living	Shared living includes compensation for additional staff assistance for relief or respite.	Shared Living
The service description for Shared Living mentions nursing delegation, but the section on requirements for the caregiver does not mention the standard MBON med tech language included in other services. Can you clarify whether the person providing Shared Living services is required to be a CMT if the person they are supporting cannot self-administer medication?	Yes. They will need to complete necessary pre/in-service training based on the Person-Centered Plan	Shared Living
What is the budget cap for transportation for Shared Living and what does it cover?	Transportation is included in the cost of Shared Living and may not be billed as a separate service, unless the participant wants to access their community independently.	Shared Living
If a Shared Living provider administers medications, are they required to be CMT?	Yes.	Shared Living
I'm a family relative. Under Community Pathways, define "Broker" svs or give me an example.	Support Broker Services are employer related information and advice for a participant in support of selfdirection to make informed decisions related to day-to-day management of staff providing services within the available budget. You can find additional information in the CPW appendix C page 152 of 207.	Support Broker
Please explain what it means to move the SB from admin to waiver services?	It means that Support Broker will be a waiver service and not paid under an administrative rate or function.	Support Broker
When will the support broker list be updated	We are working on updating the list by the end of the month. We are moving to a better platform so that it's always current.	Support Broker
Please provide what the SB start up cap will be and what services are expected to be provided at start up	Service would include an initial orientation on the roles, responsibilities, and requirements as the common law employer up to 15 hours can be authorized.	Support Broker

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Is there a 4 hour cap per person or is it a case by case for SB services?	The limit is per person unless otherwise authorized by the DDA due to extraordinary circumstances when there significant changes in the participant's health or medical situation.	Support Broker
Does each waiver participant required to have a support broker or is that an option?	Support broker services is an optional service that a participant has the choice to access. It is not a required service.	Support Broker
Will support brokers prepare budget modifications for submission to CCS? Or will the CCS do that?	The coordinator of community services will facilitate the development and submission of the budget modification.	Support Broker
Can a parent, who is staff, be/ act as an unpaid support broker?	No.	Support Broker
Please clarify why Support Broker has been added to Community Pathways.	Support broker services are currently available under the Community Pathways Waiver. The proposal is to change the service from an administrative claim to a waiver service claim.	Support Broker
Will Support Broker services still be deducted from participants funding?	Yes. The service would be included in the budget.	Support Broker
Can Support Brokers still be hired as employees?	An individual selected to provide support broker services is considered the person's employee for support broker services only. They can not act in any other capacity or be an employee for other waiver services for the person.	Support Broker
What happens if someone who is self-directing needs more than 4 hours a month of support brokerage?	Additional assistance, coaching, and mentoring may be authorized based on extraordinary circumstances when there significant changes in the participant's health or medical situation.	Support Broker
What is the proposed hourly limit per month for support broker services	Information, coaching, and mentoring up to 4 hours per month unless otherwise authorized by the DDA.	Support Broker

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Question	DDA Response	Topic
You mentioned proposing a monthly limitation for Support Broker hours. Have you determined what that will be yet?	Information, coaching, and mentoring up to 4 hours per month unless otherwise authorized by the DDA.	Support Broker
Is 4 hours the cap for sb services?	Yes.	Support Broker
So to get back to the support broker...a lot of families do not have the capacity to be employers and neither are the participants, and more hours are needed for support from Support Broker. Is it DDA's goal to cut out support broker?	No. Self-directions provides great flexible and options for people who choose this model. It also includes the employer and budget authority responsibilities and decisions that would be a conflict of interest for a Support Broker, Coordinator of Community Services, and other waiver paid service providers to perform.	Support Broker
Since support broker will be a waiver service, did the support broker optional taken off the waiver?	No. Support broker services is an optional service that a participant has the choice to access. It is not a required service.	Support Broker
I honestly dont understand why the scope and tasks that support brokers were doing is being totally changed. Why? If it was working ???	The scope of support broker services has been further clarified to prevent conflict of interest, duplication of services, third party employment risk, and misunderstanding based on input stakeholders including the Applied Self-Directions.	Support Broker
The Support Brokers can't act any other capacity for the person that they are providing support broker services to.	Correct.	Support Broker
Can a participant receiving Supported Living services live with a relative?	No. Supported Living services are provided in the participant's own house or apartment.	Supported Living
Why isn't there transportation noted for CPW in Appendix C?	Transportation is included on page 180.	Transportation
Transportation - As providers, we are in buisness to provide services, not a transportation company. Has DDA ever thought about contracting transportation out to a large transportation company to provide transportation to day programs to take the burden off the day providers?	No. Transportation is a component of some services such as Meaningful Day and Residential Services. Some DDA providers currently contract out or partner with other providers agencies to support transportation.	Transportation

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What are the exact changes to transportation?	Transportation services can be authorized to support people employed receiving the new follow along employment services. For the Family Supports Waiver and the Community Supports Waiver service qualifications, conflicts, and limit information was added to align with the Community Pathways Waiver.	Transportation
Will the amendment allow for increased PSS transportation above the 1400/yr cap?	To clarify transportation, as the stand alone support service, limit will be aligned with the Community Pathways Waiver. The limit was changed from \$1,400 annually to up to \$7,500 based on assessed need.	Transportation