



COVID-19 DDA Services

Temporary changes, effective March 13, 2020

Service Delivery Flexibilities

- May be provided in a variety of settings such as family homes, hotels, and other community settings
- May exceed maximum number of people in the home to address staffing shortages or impact of people who are required to isolate
- May provide this service for people who are in an acute care hospital or short-term institutional stay

Staffing Flexibilities

- Staffing ratios may be exceeded due to staffing shortages
- Exceptions to 1:1 and 2:1 staff ratio must be approved by the DDA
- May be rendered by relatives or legally responsible individuals (*including spouses and parents of minor children*)
- Expedited onboarding with only essential training required prior to supporting people

Service Authorization Flexibilities

- Day time shared service hours will be authorized to provide funding for supports based upon the number of people in the home, with more available based upon individual needs
- Expedited onboarding with only essential training required prior to supporting people

Retainer Payments & Rates

- Add 30 COVID-19 related retainer payment days
- Increased rate for supporting people who have positive determination for COVID-19 and are required to be isolated

Documentation & Billing

- DDA will share guidance on documentation and billing for retainer days
- Providers must maintain documentation for positive COVID-19 virus and submit upon request

Visit our website for additional COVID-19 resources:

https://dda.health.maryland.gov/Pages/DDA_Appendix_K.aspx

Have questions? Email them to: dda.toolkitinfo@maryland.gov

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