April 17, 2019

The Maryland Developmental Disabilities Administration (DDA) would like to hear your opinion! You have been selected to take part in the National Core Indicators© (NCI) survey to learn about your family’s experiences with services from the DDA.

Here are a few important things to know:

The survey is VOLUNTARY: It is your choice to participate. However, your opinions and insights regarding your family member’s experience as a Maryland DDA Waiver Recipient matters.

The survey is ANONYMOUS: You do not need to put your name on the survey, and your personal information will not be collected in the survey.

The survey is for QUALITY: This is a survey to improve the quality of services in Maryland. It is not for planning your family member’s personal services and the way you answer the survey questions will not directly affect their services.

To learn more about NCI, visit: https://www.nationalcoreindicators.org/.

Para solicitar esta información en español, por favor póngase en contacto con Angela Clark en (410) 767-5614 o Angela.clark2@maryland.gov.

Thank you in advance for your participation.

Sincerely,

[Signature]

Bernard Simons
Deputy Secretary
Developmental Disabilities Administration

cc: Patricia Sastoque, Director of Programs
    Angela Clark, Director of Quality Enhancement