

Find out more about DDA's Targeted Case Management

What is Targeted Case Management?

Medicaid Targeted Case Management (TCM) is a service that manages multiple resources for Medicaid members. It is designed to help persons with intellectual disabilities, brain injury, or developmental disabilities gain access to appropriate and necessary medical services and interrelated social and education services.

DDA TCM Provider Qualifications

- Meets training, staffing qualification, and other state and federal requirements for case management/care coordination services
- Meets federal criteria for conflict-free case management

Role of Targeted Case Managers

Targeted Case Managers facilitate the community-based assessment and planning process by working with individuals, families, service providers, and other agencies and individuals to create an individualized plan based on a comprehensive assessment of needs for each person. In addition, case managers assist individuals and/or parents or guardians in navigating the service system.

Typical responsibilities of targeted case managers include:

- Assessing needs and completing a comprehensive assessment
- Developing an individualized plan (IP), including a crisis plan
- Referral for services
- Coordination of services
- Ongoing monitoring to assess the consumer's safety, well-being, and stability, as well as monitoring the progress toward the goals identified in their IP

For DDA's CCS providers by Region [click here](#)